



## **The Artisans Haven's "OWN A VESPA" Campaign Terms and Conditions**

I hereby confirm that I have read, acknowledge my understanding, and agreed to be bound by the following Terms & Conditions:

1. The Artisans Haven's "OWN A VESPA" campaign, herein known as ("Contest") is organised by Artisans Digital Mall Sdn Bhd (1367036-P), herein known as ("The Company") shall commence on 1st February 2022 and ends on 31st August 2022. ("Contest Period").
2. Member(s) will automatically enter the contest and gain **1 entry** to stand a chance to win the Prize if they sign-up an account to our marketplace at <https://market.artisanshaven.com.my/register>
3. Member(s) will automatically enter the contest and gain **1 entry** to stand a chance to win the Prize if they make a purchase of any value at <https://market.artisanshaven.com.my/> during the Contest Period.
4. The more the total frequency of purchases performed, member(s) will earn more entries, then stand a higher chance to win the Prize for the campaign.

Example of the scenario as reference:

- i) RM20 per transaction – **1 entry earned**
  - ii) RM100 per transaction – **1 entry earned**
5. There is no limit to numbers of purchases, transactions, or redemptions one member can make. The participant is allowed to submit multiple entries, but each person stands a chance to win one (1) prize only.

6. Limited to (1) one Prize per unique MyKad/NRIC user and registered email address with the “Company” throughout the campaign promotional period only. One person can only win once or one time throughout the entire Campaign Period.

Contest Prize are as per below:

- Grand Prize : Primavera Black Vulcano S150 Vespa
- Second Prize : Seng Hup Lighting MakeOver worth RM10,000
- Third Prize : Crystal White Wall Mounted Aquarium by Seazone Innovative
- Fourth Prize : Abbie & Friends Jellycats

7. All winner(s) is/are required to provide images of the front and back of MyKad/NRIC as part of the verification requirements to claim the prize(s) based on the communications channels so determined by the company.

8. All Winners will be selected based on the criteria below:

- a) A registered and valid member of <https://market.artisanshaven.com.my/>
- b) Made a purchase via <https://market.artisanshaven.com.my/> with no minimum amount
- c) Participants that registered or made a purchase at our on-ground event or places within the campaign period
- d) Active Bonuslink members that registered via The Artisans Haven campaign promotions with Bonuslink

9. Winner will be announced within 14 Business Days after the end of the campaign, as stipulated in the table below:

Campaign Period	Announcement Date	Prize(s)
1/2/2022 to 31/8/2022	1/9/2022	<p><b>Grand Prize:</b> Primavera Black Vulcano S150 Vespa</p> <p><b>Second Prize:</b> Seng Hup Lighting Makeover worth RM10,000</p> <p><b>Third Prize:</b> Crystal White Wall Mounted Aquarium by Seazone Innovative</p> <p><b>Fourth Prize:</b> Abbie &amp; Friends Jellycats</p>

10. All The Winners’ valid registered name, email address or mobile contact number with the “Company” will be announce via the company’ official communication channels such as but not limited to:

- a) Official Website – <https://www.artisanshaven.com.my/>
- b) The Artisans Haven Facebook page - <https://www.facebook.com/theartisanshaven>
- c) The Artisans Haven Instagram page - <https://www.instagram.com/theartisanshaven/?hl=en>

Note: Part of Winner's email address or identification numbers will not be revealed or blanked out to protect the winners' privacy and to comply with the governance of data protection act as stipulated in the PDPA policy)

11. All winners will be contacted by an official representative of the "Company" via:
  - a) Phone call
  - b) E-mail
  - c) WhatsAppOr any other form of communication channels so determined by the Company's for the purpose of winner's verification, address confirmation, prize's delivery, and arrangement purposes.
12. The Company will make three (3) attempts of phone calls, e-mail, WhatsApp, or any other form of communications channels so determined by the company to the selected winners. The three (3) attempts will be made during the company's business operating hours, Monday to Friday (9am-6pm) to the selected winners.
13. In the event the selected winners cannot be contacted due to various reason such as but not limited to i.e., Attempted calls gone to voicemail, line busy, unattended calls, no pickup, no response or revert, the Company has the right to allocate the candidacy to the next Selected Winner.
14. It is the winner's responsibility to claim his/her Prize from the Company within 14 business days upon the announcement is made through all the Company's communication channels ("Claim Period"). Successful winners who want to claim the Prize after the Claim Period will not be entertained.
15. Only Successful Winners who fulfil the The Artisans Haven's "OWN A VESPA" Terms and Conditions shall be eligible for the Campaign Prize. The Company reserves the right to disqualify participants who have failed to fulfil the Campaign Terms and Conditions and/or who have submitted incomplete or inaccurate data, without prior notice.
16. All winners have agreed to give 100% approval to the Company, and allowing the Company to use all copyright, pictures, visuals, materials, and items that is related to the said Campaign for marketing purposes or base on the company's sole discretion.
17. By registering at <https://market.artisanshaven.com.my/>, all members have agreed and given their consent to the company to use any of their personal data for the purposes of the administration of this campaign, promotional offer(s) and any other purposes to which the entrant has consented, such as the Terms and Conditions, Personal Data and Information Notice, and Privacy Policy published at <https://market.artisanshaven.com.my/personal-data-protection>
18. By accepting the offer each eligible person agrees to be bound by these terms and conditions.

19. The Company reserves the right to alter any terms & conditions of this promotion at any time without prior notice.
20. The Company reserves the right to cancel, terminate or suspend the Campaign without notice. Any cancellation, termination, or suspension of the Campaign by The Company shall not entitle the participants to any claim or compensation against The Company for any loss or damage incurred by the participants as a direct and indirect result of such cancellation, termination, or suspension.
21. The decisions of the Company in relation to every aspect of the Campaign, including but not limited to the type of Campaign Prize, shall be deemed final and conclusive under any circumstance and no complaint from any participants will be entertained. The decisions of The Company are final, conclusive, and binding and no further appeal, enquiry and/or correspondence will be entertained.
22. The terms and conditions herein contained shall be governed by and construed in accordance with the laws of Malaysia.